

Hudson Valley Community Power Community Choice Aggregation Program – May 2023

The Village of Nelsonville is participating in the Hudson Valley Community Power electricity supply program, that provides access to new default electricity supply options. Our municipality has chosen the 50% as the default electricity supply option and the selected supplier is called Direct Energy Services, LLC.

All eligible residents have been notified via letter in the mail of their options, choices, pricing and what to do if they don't want to participate. To opt out, opt up/down, or opt in – fill out the form at www.hudsonvalleycommunitypower.com/secureform or call the program helpline at (845) 859-9099 ext. 2 or ext. 3 for Spanish.

Contact the program helpline (845) 859-9099 or email info@hudsonvalleycommunitypower.com with additional questions.

Fixed Rate \$/kWh

Service Class	100% renewable	50% renewable	Standard option
Residential and Small Commercial	\$0.12240/kWh	\$.11240/kWh	\$0.09870/kWh

Timeline

Week of May 10th – Opt Out letter packages arrive to eligible residents and small businesses

May 10th – June 9th, 2023 – Opt Out Period, when people can opt out before the program even begins, if they don't want to be in the program in the first place

Mid June-Mid July – Participating customers will receive a switch notice from Central Hudson, notifying them of their participation

July 2023 – When participating customers will begin to switch over to their selected default

June 30, 2025 – When the contract ends

FAQS

How do I opt out?

Three options:

- pre-paid opt out card
- phone at (845) 859-9099 ext 2. or ext 3 for Spanish
- webform at hudsonvalleycommunitypower.com/secureform

What if I decide I want to leave the program after the opt-out period?

You can still opt out by phone or webform at any time. If you opt-out after the opt-out period, it may take 1-2 billing cycles

What if I want to join again or select another offering?

You can rejoin or select another offering at any time by phone or webform

Why didn't I receive a letter?

Not everyone is eligible or automatically enrolled (ex. Individual ESCO contract, HEAP participant, Demand account, utility block on account, TOU customer)

What do I do when there is a power outage?

Contact Central Hudson, they are still responsible for delivery of electricity, billing and maintenance of power lines

What can our residents expect to see in the mail?

- Opt-out letter package from Municipality
- Switch letter from Central Hudson if participating
- They will NEVER receive a letter asking for them to sign a form or provide their account number via mail to us

How does the billing work?

Participants still just receive Central Hudson bill, basically a line item change in the supply section of the bill

Is Central Hudson not going to help me if I participate?

No, Central Hudson doesn't receive money from the supply section of the bill, only delivery, you remain a utility customer and will retain the same support from the utility